



HILL CHIROPRACTIC

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CONSUMER ACCESS TO HEALTH RECORDS AND CONSUMER COMPLAINTS

Pursuant to TX House Bill 4224 Section 181.105 of the Texas Health and Safety Code, please be advised of the following:

A. HOW TO REQUEST ACCESS TO HEALTH CARE RECORDS FROM HILL CHIROPRACTIC CENTER:

1. To request access to health care records:
 - Contact Dr. Dawn Hill (owner) or Savannah Hill (office manager)
 - How to submit a request: By email or over the phone
 - Patients must provide full name and Date of Birth
 - We will have records delivered in 10-15 business days

B. HOW TO CONTACT THE DISCIPLINARY / LICENSING AUTHORITY FOR HILL CHIROPRACTIC CENTER:

1. The name of the disciplinary/licensing authority is the Texas Board of Chiropractic Examiners (TBCE)
2. Contact information for the Texas Board of Chiropractic Examiners (TBCE):
 - Website: <https://www.tbce.texas.gov>
 - Email: licensing@tbce.texas.gov
 - Phone Number: (512) 305-6700
 - Fax Number: (512) 305-6705
 - Address: 1801 Congress Avenue, Ste. 10.500, Austin, Texas 78701-1319

C. HOW TO FILE A CONSUMER COMPLAINT AS DESCRIBED BY SECTION 181.103 OF THE TEXAS HEALTH AND SAFETY CODE (CHAPTER 181):

1. How to file a complaint under Texas Health and Safety Code Section 181.103:
<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>
2. Where to file a complaint under Texas Health and Safety Code Section 181.103:
<https://www.texasattorneygeneral.gov/consumer-protection>
3. How to file a complaint directly with our office: Email complaint to drdawnhill@irvingtxchiro.com